

Laura & John Rohe
12922 Caleb Court
Mt. Airy, MD 21771

July 1, 2003

Laurel Pools, Inc.
9134 Walnut Street
Libertytown, MD 21762

Attention: Mike Nail and Ed Griffith

Dear Mike and Eddie,

Thank you very much for your outstanding pool installation and service. Our pool is beautiful! We have received so many compliments.

Thank you also for your responsiveness and attention to our questions; you treated us like we were your only customers! Even with obstacles like weather, your timeliness in the installation of the pool was unbeatable!

We have already passed along (and will continue to do so) our complete satisfaction with your company to others in our community!

Sincerely,

Laura & John Rohe

P.S. Please feel free to add us to your list of satisfied customers.