

6856 Aster Way  
Sykesville, MD. 21784

July 21, 2006

Mr. Micheal S. Naill, President  
Mr. Eddie Griffith, Vice President  
9134-D Walnut Street  
P.O. Box #279  
Libertytown, MD. 21762-0279

Dear Mike and Eddie,

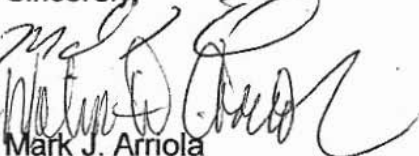
### **Letter of Appreciation**

We wanted to take the time and put into words the wonderful appreciation we have for Laurel Pools and you two gentlemen. When my wife, Melissa, and I made the commitment to purchase a pool we considered many local and national pool companies. It goes without saying; but, we are ecstatic over the decision to have had Laurel Pools build our pool.

Obviously, your company came very highly recommended from other tradesman as well as previous customers. Thru our conversations with friends and neighbors it was obvious that a solid reputation had been established. Our expectation of outstanding customer service did not go unfulfilled. The thrill of watching our pool go from a wintry mud hole to a resort caliber swimming experience was a very rewarding experience. Throughout the entire construction process, Laurel Pools was receptive to change, patient, purposeful and above all customer service orientated. We felt as though we had our own family building our pool. Every employee was friendly, courteous, professional and dedicated to ensuring our experience was a positive one.

Our heartfelt thanks to: Carolyn, Mark, Bruce, Kevin, John, Daphne, Celeste and all the outstanding members of the Laurel Pools team. We stand ready to sing your praises to any who are interested in having the best pool built by the finest team in the Maryland pool industry.

Sincerely,



Mark J. Arriola

Melissa D. Arriola